



Memorial Care Outpatient Surgical Center of Long Beach:

- Complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or gender.
- Does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

Memorial Care Outpatient Surgical Center of Long Beach:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you believe that you have been denied any of these services or discriminated against in any way, on the basis of race, color, national origin, age, disability, or gender, you may contact:

James Hogan, CEO
3833 Worsham Avenue, Suite 200
Long Beach, CA 90808
tel: 562-426-2606
James.Hogan@scasurgery.com

You can file grievance by mail, fax, or email. If you need help filing a grievance, the following person is available to help you:

James Hogan, CEO

You can also file civil rights complaint with the U.S. Department of Health and Human Services, office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C., 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>